

## Darwen Healthcare Patient Participation Group Meeting Minutes Monday 23 January 23 5:30 – 6:30 pm

Name	Position	Int	Attended
Barry Ashbolt	Chair	BA	у
Anne Crook	Vice Chair	AC	У
Alan Pickup	Secretary	AP	У
Ian Townsend	Member	IT	а
Karen Narramore	Member	KN	у
Christine Sharples	Member	CS	У
Carol Guy	Member	CG	а
Brian Taylor	Member	BT	а
Jessica Mottershaw	Member	JM	
Anne Watson	Member	AW	У

Name	Position	Int	Attended
Ann Neville	Practice Manager	AN	У
Nicola Wright	Quality Lead	NW	
Kim Cunningham	Operations Lead	КС	
Susan Taylor	Patient Engagement	ST	

No	ltem	Content	Action	Deadline
1.	Welcome - Chair			
2.	Apologies - Sec	As noted above		
3.	Minutes of the last meeting - Chair	Agreed as a true record		
4.	Practice Update – Ann Neville	Ann advised that the family of IT had contacted her to say IT would be stepping down from the PPG as unwell. Ann advised that Ian was one of our long standing members and had been present when she joined the practice. Ann has bought a planter inscribed with thanks from the GP partners and members of the PPG. (copy photo attached). An electronic card as acknowledgment of appreciation with wishes from the PPG members will be sent to Ian.		

Palliative Care	September 21 Doctor Slack started a fellowship with a practice around palliative care. It's actually going well now and we've got involvement now with the Hospice team and we have a robust system for when patients do become palliative with a supportive element prior to advancing to being palliative.	Update Quarterly	April 23
Coil Clinics	Doctor Davies, who's one of our female GP partners and she's just completed a refresher course, on coil fitting, and will be commencing fittings from 8 February 23. Menopausal clinics maybe a future development. The practice has received a lot of requests from females to transfer to the practice. This may be because of the number of female GP's now working at the practice.	Update at next meeting	March 23
E-Consultations	The E-Consultations pathway is progressing well and receive requests every day. Graphs have been developed. 33% of requests are non-clinical. They're questions from patients that can be answered by admin team therefore saving the need for an appointment and the other 65% are clinical requests. A GP looks at them in the morning with Alex the administrator and then she will either book the appointment or book a triage slot for the doctor to give them a call back and it seems to be working quite well.	Update at next meeting	March 23
Nursing Staff	Currently 85% of consultations are face2face Our new nurses Adela and Kerry have settled in really well, and our team now seems settled. Darwen PCN have recruited a another nurse who is going to help with the catch up program for the Cervical Smears, Immunisations and Hypertension Reviews. The hypertension catch up fits in nicely with the work Dr Ige is completing within his Hypertension GP Fellowship.	N/A	
Screening and Immunisation Project	The three practices in the Darwen PCN worked together over the weekend to promote screening and Immunisation. Very successful and another event being planned for Saturday 25 February and Saturday 18 March 23	Update at next meeting	March 23
DWP	Work with DWP still going well and the new mental health practitioner, pharmacist and Nurse Practitioners are able to issue FIT notes, saving swith GP to issue them. Social Prescribing is also relieving some of the pressure on GP appointment		

	13 <sup>th</sup> to 18 <sup>th</sup> March confirmed AP and BT met with Market Manager, we are allowed to use the middle area of the Annex and any empty stalls for information pop ups. Main day Saturday when other initiatives will be available, including the HARRI Bus.	
	Ba Mentioned a focus on Alcohol awareness and initiatives like "Men in Sheds" which offers ways for retired men to use their talents to benefit others and reduces isolation for those recently retired who have no outside interests	
	There is a lot of interest from organisations to be part of this venture, including Police Service, Social Prescribing and Child Action North West	
Date of Next Meeting	Monday 20 March 23 at 5:30	

Date	Meeting
20 <sup>th</sup> March 23	PPG Meeting
15 <sup>th</sup> May 23	PPG Meeting
17 <sup>th</sup> July 23	PPG Meeting
18 <sup>th</sup> Sept 23	PPG Meeting
20 <sup>th</sup> Nov 23	PPG Meeting & AGM



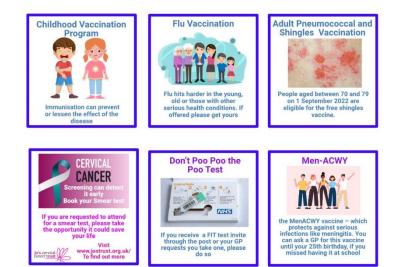
## **Success for Immunisation & Screening Weekend**

**Darwen Primary Care Network** 

## Immunisation & Screening Campaign

"An Ounce of Prevention"

Preventing or diagnosing an illness can save your life



Contact your GP Practice for more information

21<sup>st</sup> & 22 January 2023 56 Cervical Smears 57 Covid Boosters 40 Flu 11 Nasal Flu 49 Shingles 26 Pneumococcal 18 Asthma Review 10 Enhanced Health Checks 11 Hypertension Reviews 50 Bowel Screening Kit Apts